Streamlining Care for VOE in the Pediatric Emergency Department

A Quality Improvement Initiative

Patricia Kavanagh, MD Program Director HRSA Sickle Cell Disease and Newborn Screening Program Department of Pediatrics Boston Medical Center

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o I have none to disclose





SCD Painful Episodes



- Most common reason for emergency department visits and hospital stays
- Significant impact on quality of life
 - Missed school academic performance
 - Missed work for parents loss of job
- Emergency department care
 - Pain not treated as emergency
 - Adolescents and adults: Can be treated as drug seekers, pain level questioned





• Pediatric ED at BMC



- o Level 1 Trauma Center, 27,500 visits/yr
- Safety net hospital: >80% Medicaid
- Clinical Setting
 - 16-bed ED (no day hospital available)
 - RN Staff: 5 acute beds staffed by 1-2 nurses/shift
 - MD Staff: 1-2 Pediatric ED attendings, 1 fellow and 4-5 residents
- ~200 children with sickle cell disease





Every system is perfectly designed to get the results it gets

-Paul Batalden







Multidisciplinary Team





BOSTON

Pre-intervention Data

 Patients were triaged and put in room in <10 minutes

• IV access can be problematic

- Hard to give timely pain medicines
- Most took oral pain medicines appropriately before coming to ED

Time to 1st IV dose: 50 mins
Time to 2nd IV dose: 1 hr 45 mins





Step 1: Initial Pain Medicine

Intranasal Fentanyl

- Used in ED to control acute pain due to fractures, abscess drainage
- Onset 5-10 mins, lasts ~30 mins
- Can give 2 doses, 10 mins apart
- Approved by BMC P&T Committee





Step 2: SCD Pain Protocol

- Standardize SCD acute pain care, like acute asthma care
 - Medications checked/re-checked quickly
 - Info on when, how often to provide

• Directs timely care to patient, minimizes disruption of ED flow







• • • Step 3: Pain Med Calculator

 Easy access: Located on Pedi ED Intranet page <u>AND</u> in EMR

Enter patient's age and weight

Calculates IV, intranasal, PCA, oral doses

 Print out to be used by MD (order) and nurse (check dosing)







• • • Time to First Opioid – IN or IV

Mean Time to First Parenteral Opioid Dose Sept 2010 - June 2012



• • • Time to 1st Dose: IN vs. IV



• • • Time to Second IV Dose



Time to PCA Initiation





• Individualized vs. Standardized care

• Time to pain med vs. Time to pain control

• Patient experience and satisfaction

• Pediatric ED vs. Adult ED







• Questions?



